

Aetna Health

Medical Online Claims Submission

February 2022

Claims

We display claims for the past two years from today's date. For info on an older claim, call the number on your Member ID card.
Need to submit a medical claim? [Use our new online claim form](#)

Filters

1 - 9 of 9 claims

Download Claims

Member	Amount billed	Your plan paid	Your total cost	
Stella Aaboe Visited on Nov 14, 2021 For Nolan (DAUGHTER)	\$—	\$—	\$57.91	→
Stella Aaboe Visited on Nov 14, 2021 For Nolan (DAUGHTER)	\$—	\$—	\$57.91	→
Stella Aaboe Visited on Nov 4, 2021 For Nolan (SON)	\$—	\$—	\$57.91	→
Stella Aaboe Visited on Nov 4, 2021 For Nolan (SON)	\$—	\$—	\$57.91	→
Stella Aaboe Visited on Nov 4, 2021 For Nolan (SON)	\$—	\$—	\$57.91	→
Stella Aaboe Visited on Oct 25, 2021 For Nolan (WIFE)	\$—	\$—	\$61.91	→
Stella Aaboe Visited on Oct 25, 2021	\$—	\$—		→

Claim Entry Point

Log into website and go to Claims & Spending tab

Submitting the claim

After selecting the claim



[← Back to Forms](#)

Submit a Claim

Getting started with your claim

You can currently submit medical claims online.

We always recommend checking with your provider first. In many cases, they can submit the claim for you.

Before continuing, make sure you have an itemized bill ready to upload.

Itemized bills typically include:

- Provider or facility information
- Service names, dates and codes
- Cost and payment amounts

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Submitting the claim

Starting the flow

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Submit a Claim



Add claim information

All fields are required unless marked optional.

Who is the claim for?

What type of claim is it?

Medical

What was the date of service?

For multiple dates, add the start date here.

End date (optional)

How much did you pay?

I have not paid the provider yet. Please reimburse them.

Upload your itemized bill

Remember, itemized bills include details about the provider or facility, services, and costs and payments. If your itemized bill does not show the amount you paid, you can also upload a check, receipt, or credit card statement as proof of payment.

Drag and drop or browse files

File size limit of 5MB for each attachment. Up to 5 attachments allowed. JPEG, PDF, PNG and DOCX formats are supported.

Submitting the claim continued

Upload your itemized bill

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Confirm claim details

If you choose "yes" on the following questions, we'll ask for details that help process your claim accurately.

Is this claim related to an accident?

Yes No

Is this claim related to employment?

Yes No

Are any family members' expenses covered by another group health plan, group pre-payment plan (Blue Cross-Blue Shield, etc.), no fault auto insurance, Medicare or any federal, state or local government plan?

Yes No

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Submitting the claim continued

Medical for Mike Garcia on Dec 1, 2021

Amount Paid

\$1200

Claim Details

Not related to an accident

Not related to employment

Not covered by another carrier

Signature & Acknowledgement

To all providers of health care: You are authorized to provide Aetna Life Insurance Company or one of its affiliated companies ("Aetna"), and any independent claim administrators and consulting health professionals and utilization review organizations with whom Aetna has contracted, information concerning health care, advice, treatment or supplies provided the patient (including that relating to mental illness and/or AIDS/ARC/HIV). This information will be used to evaluate claims for benefits. Aetna may provide the employer named above with any benefit calculation used in payment of this claim for the purpose of reviewing the experience and operation of the policy or contract. This authorization is valid for the term of the policy or contract under which a claim has been submitted. I know that I have a right to receive a copy of this authorization upon request and agree that a photographic copy of this authorization is as valid as the original.

Patient's or Authorized Person's Signature Today's Date

Mike Test

1/13/2022

I authorize payment of medical benefits to the physician or supplier of service.

Patient's or Authorized Person's Signature Today's Date

Mike Test

1/13/2022

I have reviewed the state notices for claim submission.

[View State Notices](#)

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[Submit Claim](#)

